

Berryville Physical Therapy & Wellness
“NO SHOW/ LATE CANCELLATION” POLICIES

At Berryville PT and Wellness, we value customer loyalty and therefore do not currently have “No Show” fees.

**We see your appointment as an agreement
between you and your therapist.**

**We encourage you to attend appointments because we know
That *those who benefit from therapy are those who attend
their appointments.***

Missed appointments affect 3 people.

1 – YOU! We can’t help you if you can’t come.

2 – The Therapist. We do not overbook; your therapist has set aside time to be present for your appointment.

3- Another Patient who needs care but was not able to obtain an appointment.

*****We respectfully ask for 24 hours’ notice if you expect
you will not be able to attend your appointment. *****

If there are 2 or MORE “NO SHOW” or “LATE CX” APPTS
you may be moved to a “CALL-IN LIST”
within your PLAN OF CARE instead of ACTIVE SCHEDULING.